

# PREVENTION GUIDE

The content of the guide only includes general advice. We recommend contacting a legal service or a specialized entity for personalized information.



## KNOW YOUR RIGHTS

We are here to help!

Contact us

 651-768-0000



STRENGTHENING COMMUNITIES SINCE 1981  
— FORTALECIENDO COMUNIDADES DESDE 1981 —

# RECOMMENDATIONS TO PROTECT YOURSELF

- If you are detained by ICE or the police, always remain calm, **do not try to flee because this could be used against you.**
- Do not carry any identification document from your country of origin or **false documents.**
- Do not drive any vehicle while intoxicated or at a high speed. You may run the risk of being stopped by the local police. **Always have your valid driver's license and vehicle insurance when driving.**
- **Keep essential documents** such as birth certificates, passports, and immigration documents in a safe place where a friend or family member can obtain them if necessary.
- **Make sure you have an emergency contact** who is a citizen, resident, or has an immigration status in the United States and who is not at risk of being deported or arrested to care for your children; inform the school of the person who will be responsible for your children.
- **Avoid fake news** on social media or from people other than official entities.
- **Memorize the telephone number** of a friend, family member, or lawyer whom you can call in case you are arrested.
- **Red Cards** inform ICE officers that you do not wish to answer questions or sign any documents. They also notify ICE officers that they are not allowed to enter your home or search your things if they do not have a warrant signed by a judge. And if they do, they must pass it under the door. **Carry a red card with you at all times.**

Print your own  
**Red Cards**  
by scanning the QR code.





## Legal Resources

# Know your rights and take action

CLUES does not provide legal services and recommends that you contact an attorney for specific questions.

**In the event that you encounter an ICE agent or Police officer, you have the following rights regardless of your immigration status:**

- If ICE comes to your home, **DO NOT** open the door.
- If ICE agents want to enter your home, they must have an arrest or search warrant signed by a judge. A deportation order is not valid to enter your home. Ask them to pass this warrant under the door or show it through the window.
- Remain silent.
- Do not sign any documents, sheets, cards, etc.
- You can report and record abuses by ICE agents.
- If you do not speak English, you have the right to request an interpreter.

### IF YOU ARE DETAINED OR ARE LOOKING FOR SOMEONE IN ICE CUSTODY:

--> If you are detained by ICE, you have the right to call and inform your family or emergency contact about your immigration status or ICE detention. If you have your alien registration number, inform your family and emergency contact so that they can easily locate you if you are detained by ICE.

--> If you are looking for someone in ICE custody.

Make sure your family and emergency contact has the online locator, log in to the locator or call the local ICE office

-Fort Snelling-ERO St. Paul: 1 (402) 536-4935.

Scan QR code to enter  
the locator



## FAMILY PREPAREDNESS PLAN

We recommend that you do this as soon as possible for any unexpected ICE encounters.

Have a plan for a trusted adult with an immigration status who is not at risk of detention or deportation to care for your children if you cannot. Ensure the school and your children know who can and cannot pick them up from school and who will care for them.

*Please include:*

- Emergency phone numbers
- Important emergency contact information
- Affidavit or power of attorney to assign another person to handle your finances, business, money, rent, mortgage, make decisions and care for your children.
- Prepare a file with important documents for your children (medical conditions, schools, passports, birth certificates, etc.).
- Have the contact of the consulate of your nearest country, many consulates have an emergency phone number for cases where immediate assistance from the Consulate is needed.

Scan the QR code and print the template to complete your family preparedness plan.



**FOR ASSISTANCE TO VICTIMS OF CRIME  
CALL THE CRISIS LINE  
AVAILABLE 24/7  
612-746-3537**



# Financial Tips

## Protect your Assets

**1. Prepare a Financial Inventory** detailing income, savings, assets, and debts.

**Include:**

- Bank Accounts: Names, account numbers, and access information.
- Loans and Bills: Monthly amounts and due dates.
- Assets: Property deeds, vehicle titles, and valuables.

**2. Protect Your Assets - Power of Attorney (POA)**

A Power of Attorney allows a trusted person to manage your finances and assets. Scan the QR code below to create a power of attorney form.

**Disclaimer:** The information provided on legal processes, such as powers of attorney and transfer of assets, is general and does not constitute detailed legal advice. These procedures may have tax implications, affordability analysis, and other implications for heirs. You should consult an attorney for specific guidance in your case.

**3. In case you lose access to your bank accounts, send your remittances safely:**

Recommended Services

- Digital Options: Wise, Remitly, PayPal.
- Traditional Options: Western Union, MoneyGram for its wide accessibility.

Scan QR  
code to  
create a  
POA



Scan the QR  
code to find  
legal support



## 4. Housing Stability

---> For Tenants:

- **Tenants' Rights:**

- Your landlord is NOT allowed to terminate your lease because of immigration status or discrimination based on color, race, national origin, gender identity, etc.
- Make sure you have a written and signed lease that specifies your responsibilities and those of your landlord.

For more information or housing assistance, contact CLUES:

Phone: 651-243-0688 | Email: [housing@clues.org](mailto:housing@clues.org)

- **Ways to Protect Yourself:**

- Document any problems with the property and report them in writing to your landlord.
- **MN Department of Human Rights** - file a report or complaint.

**540 Fairview Ave N, Suite 201, St. Paul, MN 55104**

Phone: (651) 539-1100

Discrimination helpline: 1-(833) 454-0148

Website: [www.mn.gov/mdhr/](http://www.mn.gov/mdhr/)

- Call HOME Line for free tenant rights counseling:

**[www.homelinemn.org](http://www.homelinemn.org) | 612-728-5767**

---> Homeowners Services:

- **Transfer of Property Ownership/Deed:**

- All homeowners, including those with ITIN numbered mortgages, can legally transfer home ownership to a family member.

**Call Mid-Minnesota Legal Aid | Legal Services of Minnesota**

For orientation: 1-800-292-4150

Find a Housing Counselor: 651-659-9336,

Free hotline: 866-462-6466.



# Mental Health Resources

## Manage stress and take care of your wellbeing

If you need emotional or mental health support, contact CLUES' Abriendo Caminos Clinic at 612-404-2600. Our staff will help you determine what services you need and whether you qualify for financial assistance. If you are low-income, uninsured, or underinsured, CLUES can offer you different financing options, fee discounts, and flexible payment options.

### In crisis or emergency cases:

- You can send a text to **741741** that says **"HELLO"**. This service is available 24 hours a day, 7 days a week throughout the United States.
- **Call 988**, for immediate assistance in Spanish and English throughout Minnesota.
- You can visit the following care centers with a **walk-in appointment**, ask for free services.

#### Ramsey County

-From 13 years and older-  
402 University Av. E. St. Paul, MN 55130  
Monday to Friday, 8 a.m.-7 p.m.  
Saturdays and Sundays, 10 a.m.-5 p.m.

#### Hennepin County

-From 18 years and older-  
1800 Chicago Avenue South  
Minneapolis, MN 55405  
Monday to Sunday, 9 a.m.-9 p.m.

Scan QR code to manage and relieve stress



Adults



Children

Scan QR code for more information



# PROTECT YOURSELF AND CONTACT THE AGENCY THAT SUITS YOU BEST:

- The **National Directory** provides free or low-cost immigration legal services.

**Scan the QR code to see a listing of the different offices in Minnesota.**



- **Law Help MN:** Provides free help on housing, family cases, power of attorney, property transfers, debt and taxes, immigration, disability, criminal matters, survivors of abuse and mistreatment, and more. Log on to the website and select the option you need help with.

**[www.LawHelpMN.org](http://www.LawHelpMN.org)**

- **Volunteer Lawyers Network:** Provides free legal advice.  
Legal Advice: (612) 752-6677. Monday to Thursday: 10:00 am - 1:00 p.m.  
General Phone: (612) 752-6655. Monday to Friday, 9:00 a.m. - 4:00 p.m

**Only by appointment.**

- **Immigrant Law Center of Minnesota (ILCM):** This center provides FREE legal representation to low-income immigrants and refugees in Minnesota and North Dakota. However, it can only assist in immigration-related cases and offers limited services. **If you don't get an answer when you call, leave a message with your contact information so they can follow up with you promptly.**

Phone: 651-641-1011 | 1-800-223-1368

Address: 450 Syndicate St. Suite 200 St. Paul, MN 55104

- **The Law Office of Iris Ramos LLC:** Offers legal services in immigration, family law, and minor criminal cases.

Monday to Friday: 9:00 a.m. - 5:00 p.m. | Phone: (612) 871-4477

Address: 118 E 26th St, Ste 210B, Minneapolis, MN

- **Immigrant Legal Resource Center:** Offers a variety of immigration services and free resources. **[www.ilrc.org/community-resources](http://www.ilrc.org/community-resources)**

- **Unidos MN:** Free legal advice, help with housing, health, mental health, employment and education. **[www.unidos-mn.org](http://www.unidos-mn.org)** | Phone: (612) 231-9719

Address: 1515 E Lake St, #202, Minneapolis, MN 55407

- **Latino Consulates available in Minnesota**  
(Mexico, Chile, Costa Rica, Ecuador, El Salvador, Spain).  
**Scan the QR code to find your nearest Consulate.**

